



Millpond's Training Services

We work with you to improve your capability in project delivery.

Upskill your people in all areas of Project Management, Change Management and Leadership. Grow skills, increase productivity, and boost your competitive edge with our blend of practitioner experience and relatable facilitation.

As a leading Project Management education provider across Australia and New Zealand, we empower people to achieve success and reach their potential through expert professional development, coaching, and globally recognised certifications.

Our Services



Professional Development

With knowledge spanning from foundation to practitioner, to senior leadership, we offer a range of training options.



Global Certification

In-house and public certification courses for your team through global providers PMI and PeopleCert.



Coaching & Mentoring

Leverage the experience of our team from across Australia and New Zealand for independent and targeted support.



Custom Training

We design and deliver tailor-made training to meet your unique objectives – 100% targeted to your organisation.



Capability Programmes

Develop broader capability on strategic priorities through the combination of learning, assessment, & real-world application.

All courses are available as either public standardised courses or in-house custom engagements, and either in a face-to-face classroom setting or via live virtual delivery;

Benefits of Public Training

- Learn best practice ways of working and terminology, through standardised content.
- Achieve global certification, recognising competence within the profession.
- Broaden understanding of delivery methods, tools and techniques, beyond how your organisation currently operates – Traditional/Hybrid/Agile
- Learn how other organisations operate through shared experiences.
- Network amongst like-minded professionals.

Benefits of Inhouse Training

- Tailored content, directly targeting your learning needs. Co-branded, embedded business processes and templates, project case studies.
- Greater awareness and alignment in practices/process across the team. Honest conversations on what is working well and what is not.
- Can be co-delivered – balancing external expertise and internal leadership.
- Cost savings for larger groups, and scheduled at a time the best suits your team.



Global Experience



Tailored for you



Real Practitioners

Our Tailored Engagements

Custom Training

We design and deliver tailor-made training to meet your unique objectives – addressing your drivers, challenges, or opportunities. An engaging way to align teams and share practical examples that are relevant to your organisation.



FSSI is a team of 14,000, operating 200 stores across the South Island, serving the local community.

Christchurch

In order to extend **governance capability** beyond their leadership team, Millpond tailored a ½ day [Governance Masterclass](#) for Project Managers, Senior Managers, and Executives within the Cooperative.

An equal blend of FSSI's internal processes and practices, reinforced by Millpond's expertise and global best practice led to an engaging and relatable workshop.



Spark NZ is a telecommunications and digital services company providing connectivity to kiwis.

Auckland

Millpond built **project management** capability within the Technology Delivery Practice Framework, through a customised [1-day PM training course](#). The key objectives being to;

- Uplift the maturity of the Chapters.
- Support consistent process across the practice.
- Align with the three new strategic pillars in effect from 2023.



Kāinga Ora is a Crown agency that provides rental housing for New Zealanders in need.

Auckland & Wellington

Underpinned by the [PRINCE2 methodology](#) and its focus on **product-based planning**, a number of interactive and collaborative 2-day workshops were delivered to over 100 team members within Organisational Improvement.

Materials were tailored to the unique needs of Kāinga Ora and attendees were encouraged to share real world examples of projects, serving as the basis for discussion and problem solving.

Capability Programmes

Develop broader capability on strategic priorities. A longer-term engagement combining numerous courses, workshop facilitation, assessment, global certification, capstone projects, and/or independent coaching/mentoring.



BHP is a global mining leader who embarked on a major international capability program to develop their senior leaders.

Australia, Chile, and Canada.

Millpond designed and delivered a custom [10-month capability programme](#), targeting four strategic priorities;

- Strategic acumen
- Portfolio management
- Project leadership
- Risk-based decision making

The programme also involves the delivery of a **capstone project** and is supported by **professional coaching**.



The University of Otago is ranked in the top 1% of universities in the world, with an Online MBA ranked #1 globally for class engagement.

Global

Since 2017, Millpond has been educating and coaching Online MBA cohorts as they progress through their final stage of their MBA, the [Professional Consulting Engagement](#).

A combination of training across the spectrum of **project and portfolio management**, accompanied by **capability assessments**, and **professional coaching**.



Tauranga City Council delivers projects for the benefit of Tauranga's residents and ratepayers.

Tauranga

Millpond provided a series of services as part of a programme to uplift capability and effectiveness in project delivery;

- Broadening understanding through a customised **Project Management Fundamentals** training course, using TCC frameworks and processes
- Preparing for and achieving global **PMI certification** – [CAPM](#) & [PMP](#).

Foundation



Learn the essential practices of project management



For Project Coordinators and up-and-coming Project Managers



Discover the PRINCE2 Methodology to apply to project delivery

Practitioner



Experienced project managers understand global best-practices



Master the PRINCE2 Methodology to lead and manage projects

Senior Leadership



Build trust, engagement, and team culture through effective leadership



Enhance the success of projects through strategic oversight.



Develop an effective strategy to drive change initiative

Agile



Discover the skills and behaviours required for Agile delivery



Understand Agile/Lean and the value of the DA tool-kit



Recognize your skills and experience in applying Agile



Accelerate your ability to take on complex initiatives using DA

Construction



Grow capability in typical NZ commercial construction contracts



Defines the gold standard in global construction projects.



Global Certification Programmes – Foundation

	Foundation		
	CAPM	PRINCE2 Foundation	DASM
Authority	PMI	PeopleCert	PMI
Purpose	Building greater awareness of best practice project management.	Learn about the PRINCE2 approach to project management.	To understand Agile/Lean fundamentals, supported by the Disciplined Agile tool kit.
Core Contents	<ul style="list-style-type: none"> • Project Fundamentals • Waterfall • Agile • Business Analysis 	<ul style="list-style-type: none"> • Fundamental understanding of the principles, practices, and Process of the Prince2 Methodology 	<ul style="list-style-type: none"> • Foundations of Agile, Lean and Disciplined Agile • Choose your Way of Working (WoW)
Target Audience	<ul style="list-style-type: none"> • Project Admin/ Coordinators • Entry-Level Project Managers • Managers working with Project Managers 	<ul style="list-style-type: none"> • Project Admin/ Coordinators • Entry-Level Project Managers • Managers working with Project Managers 	<ul style="list-style-type: none"> • Agile Practitioners including; <ul style="list-style-type: none"> ○ PMs, ○ Product Owners ○ BAs, ○ Developers, ○ QA, ○ Scrum Masters ○ Users
Training Duration*	30 hours (4 days)	21 hours (3 days)	16 hours (2 days)
Exam Education Requirements	23 hours of PM education <i>(achieved through course attendance)</i>	None	None
Exam Experience Requirements	None	None	None

*Training hours can be spread over time (i.e. not consecutive back-to-back delivery) in order to maximise learning and minimise disruption to client projects.

Global Certification Programmes – Practitioner

	Practitioner				
	PMP	PRINCE2 Practitioner	PMI-ACP	DASSM	PMI-CP
Authority	PMI	PeopleCert	PMI	PMI	PMI
Purpose	Expanding knowledge for project managers who have proven skills to successfully manage projects.	Extend your knowledge and become a registered PRINCE2 Practitioner	Recognises your skill, experience and versatility applying agile principles and practices as part of an agile team.	To accelerate your ability to take on complex initiatives and lead your agile team using Disciplined Agile.	Defining the gold standard in global construction projects.
Core Contents	<ul style="list-style-type: none"> Waterfall Agile People Process Business Environment 	<ul style="list-style-type: none"> Working understanding of the principles, practices, and Process of the Prince2 Methodology 	<ul style="list-style-type: none"> Agile Principles and Mindset Value-driven Delivery Stakeholder Engagement Team Performance Planning Problem Management Continuous Improvement 	<ul style="list-style-type: none"> Team Development Emotional intelligence Tactical scaling Removing Impediments Coordinating and collaborating Conflict management Planning and Reporting 	<ul style="list-style-type: none"> Communication Management Scope and Change Order Management Interface Management Contract and Risk Management
Target Audience	<ul style="list-style-type: none"> Project Managers Senior Project Managers 	<ul style="list-style-type: none"> Project Managers Senior Project Managers 	<ul style="list-style-type: none"> Agile Practitioners including; <ul style="list-style-type: none"> PMs, Product Owners BAs, Developers, QA, Scrum Masters Users 	<ul style="list-style-type: none"> Agile Project Managers and Product Owners 	<ul style="list-style-type: none"> Construction Project Managers Engineers Senior Managers
Training Duration*	35 hours (5 days)	16 hours (2 days)	21 hours (3 days)	16 hours (2 days)	60 hours (TBC) (8 days)
Exam Education Requirements	35 hours of PM education <i>(achieved through course attendance)</i>	Prince 2 Foundation, or CAPM or PMP	21 hours of Agile education <i>(achieved through course attendance)</i>	None	None
Exam Experience Requirements	3-5 years in project management.	None	1 year of project experience 8 months of Agile project experience.	2+ years in an Agile team, or DASM, or Basics / Disciplined Agile	3+ years in the construction/built environment

*Training hours can be spread over time (i.e. not consecutive back-to-back delivery) in order to maximise learning and minimise disruption to client projects.

Millpond Professional Development (Non-certification)

	Project Management Fundamentals	Agile Masterclass	Organisational Change Management	NZ Construction Contract Management	Leadership Masterclass	Governance and Portfolio Management
Purpose	An introduction to professional project management best practice. Lifecycle, domains, and people.	An Agile Masterclass, focusing on the skills and behaviours required for Agile teams to be successful in an Agile environment.	Designed to equip leaders with the skills required to manage and facilitate effective change within their organisations	Improve your management of key contracts used in New Zealand construction industry.	Empower you with the knowledge and strategies you need to excel in your leadership role.	Enhance the success rate for projects & programmes within your organisation
Core Contents	<ul style="list-style-type: none"> • Operations vs Projects • Project Life-cycle • Key success factors • Common methods • Scope, Time, Cost, Risk, Resourcing, Quality, Stakeholders and Communication • Leadership 	<ul style="list-style-type: none"> • Agile principles • Methodologies • Ways to plan, manage and report project progress. 	<ul style="list-style-type: none"> • The nature, critical factors, and models of organisational change • Leadership and communication • Roles and responsibilities • Understanding resistance 	<ul style="list-style-type: none"> • Core elements of a construction contract • NZS3910, 3915, 3916 and 3917 • Communications, change and variation control 	<ul style="list-style-type: none"> • Effective Leadership • Personality Profiling • Diversity and Inclusion • Organisational Change • Conflict Management • Stakeholder Engagement and Team Culture • Managing up • Facilitation and Presentation 	<ul style="list-style-type: none"> • Organisational Strategy • Operations vs Projects • Governance vs Management • Roles and responsibilities • Portfolio and Programme Management • Benefits Realisation
Target Audience	<ul style="list-style-type: none"> • New and emerging Project Managers • Part-time Project Managers • Those wanting to move into Project Management 	Agile Practitioners including; <ul style="list-style-type: none"> • PMs, • Product Owners • BAs, • Developers, • QA, • Scrum Masters • Users 	<ul style="list-style-type: none"> • Change Leaders/Teams • Executives and Senior Managers • Business Stakeholders • Project Managers and Team Members 	<ul style="list-style-type: none"> • Construction Managers and workers • Project Managers and team members • Engineers • Managers • Technical Specialists 	<ul style="list-style-type: none"> • Anyone in a leadership role, from Project Manager to Executive 	<ul style="list-style-type: none"> • Senior Project or Programme Managers • Portfolio or PMO Managers • Sponsors and Steering Committee members
Millpond Training Duration	1-2 days	1 day	1-2 days	2 days	1-2 days	0.5 days – 1 day

Clients can pick and choose core contents from across our Training Portfolio, to build a bespoke and targeted learning experience.