PMI-CP[™] PROGRAM STRUCTURE

Built Environment Project Communication Pro

- 1. The Importance of Effective Communication
- 2. Communication Strategy and Plan
- 3. Stakeholder Management for Communication
- 4. Active Listening
- 5. Formal Communication Governance & Project Structures
- 6. Using the Big Room (Obeya)
- 7. Commitment-Based Management (CBM)
- 8. Project Management Info System (PMIS)
- 9. Evidence-Based Communication Compass Tool

Scope and Change Order Management in the Built Environment

- 1. Business Objectives & Performance Outcomes to Drive Scope
- 2. Setting the Project Up with A Clear Scope to Ensure All Stakeholders Are Bought In
- 3. Scope Evaluation Tools (CII)
- 4. Scope Governance Structures
- 5. Put in Place an Effective Change Order Process
- 6. Technology Supporting Scope Management & Change Orders

Interface Management in the Built Environment

- 1. Interface Management in E&C projects
- Interventions throughout Project Lifecycle
- 3. Attributes for a good Interface
- Understand the tools, process for design and
- management
- 5. How to effectively manage interfaces
- 6. Capabilities needed for Interface Management

Built Environment Performance and Materials Management Pro

- 1. Setting up your Projects Performance Strategy
- 2. E&C Project Metrics
- 3. Progress Measurement Process
- 4. Fostering the Right Culture
- 5. Materials Management Lifecycle
- 6. Strategy and Plan
- 7. Operations & Management of Materials
- 8. Technology and Management Best Practices

Capstone Examination in

Construction Professional in Built Environment Projects (PMI-CP)[™]