Post Implementation Review (PIR)

Discover more about your completed project, your approach to delivery, your operational readiness, and the benefits you have achieved.

Why do one?

There is a great opportunity at the end of a project to review the approach to delivery and its outputs and outcomes - to not only understand whether your organisation is set to achieve the project's anticipated benefits, but also to reflect on what the team has done well and where your organisation could improve further.

We ask:

- Were the project objectives met?
- How effectively was the project delivered?
- What lessons can be learned?

The review process will help those who have been involved in the project to, openly and honestly and without fear of reproach, review what has occurred and identify opportunities to do things better.

Millpond is passionate about the project management profession and finds pride in sharing our knowledge, skills and experience to encourage and support organisations to fulfil their potential.

"Millpond helps us achieve the business outcomes we seek. **With Millpond improving our project management maturity, our key projects run better and are more likely to succeed.**"

(sourced from a customer research project)

Our strong team of proven and capable consultants have spent many years leading or overseeing critical business projects, and have seen the organisational value of reviewing and reflecting on those projects following delivery.

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Approach

We offer a neutral, independent yet collaborative service to engage at the right level to review the key aspects of your project's delivery from start to finish, and into the future.

What's included:

- A discovery session to discuss the approach and determine scope
- The review of key documents
- Analysis of key project processes, metrics and deliverables, including change management and organisational adoption
- An assessment of project benefits - set, achieved and to come
- Individual meetings with senior project stakeholders
- Workshops with project teams and user groups
- Tailored surveys/questionnaires (if applicable)
- Recommendations on next steps
- Documentation and presentation of findings via a PIR report.

How it helps

Information gathered in a post implementation review will help an organisation improve the project initiation and delivery processes for future projects, and the adoption of outputs by the business.

How will a review help your business improve?

- Understanding the things that lead to project failure/success
- Identify opportunities for improvement/growth
- Understand the differences between the original scope and result
- Analyse team performance and how to better support your people during projects
- Learn whether the project methodology suited the project/organisation
- Learn what good practices you should apply to future projects
- Learn what actions to avoid in future projects
- Learn where costs could be avoided

The review should occur after the project has been delivered and the organisation has had a short amount of time to realise some potential benefits - usually within 2 to 6 months post go-live.

Our purpose is to create the momentum you need to move your organisation forward.

Why Millpond?

Proven process and methodologies

Some of New Zealand's largest and most successful organisations use Millpond because we offer a unique mix of capabilities, **we summarise these as our 'four Ps':**

1. A strong team of **proven** and capable consultants

2. A **process-based** approach that means we apply the right methodologies to fit your specific needs.

3. **People** with the ability to integrate into your business quickly and painlessly.

4. A **personalised** approach to everything we do, from training programmes to the delivery of projects.

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